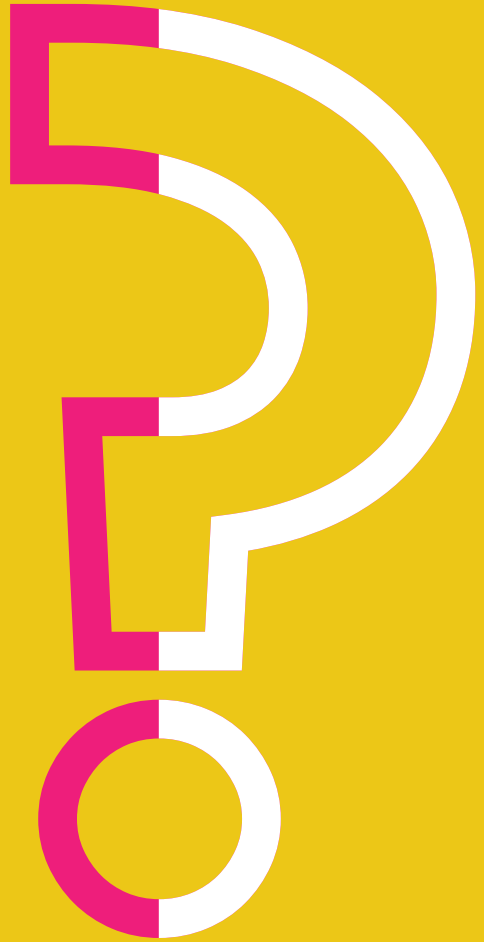


# **Your guide to Universal Credit**



## **Your questions answered**

# WHAT IS UNIVERSAL CREDIT?

**Universal Credit is being rolled out across the country by the Department for Work and Pensions through Jobcentre Plus and is replacing six benefits:**

- Housing Benefit
- Income-related Employment and Support Allowance
- Income-based Job Seekers Allowance
- Income Support
- Child Tax Credit
- Working Tax Credit

**Universal Credit is a single monthly payment to help with your living costs if you're on a low income or out of work and between 18 and pension age. Some 16 and 17 year olds can claim.**

It's paid directly into your bank account. If you live with your partner and you both claim Universal Credit, you will receive a single payment for both of you. An amount of money for housing costs will be included in your payment.

**Housing benefit will no longer be paid directly to your landlord**

With Universal Credit you will be expected to pay your rent as well as council tax. There will be up to five weeks wait for your first Universal Credit payment.

**You can ask at your Jobcentre Plus for an advance payment of Universal Credit to help you manage**

This is a loan and repayments will be automatically taken from your future Universal Credit payments over 12 months.

**Families with three or more children**

If you have three or more children, you won't be able to claim Universal Credit for the time being. You will stay on your current benefits.

If you have more than two children, you will only receive benefit payments for two children. You can ask about this at the Jobcentre or by calling the Department for Work and Pensions **Universal Credit helpline on 0800 328 5644, Monday to Friday from 8am to 6pm.**

# The Department for Work and Pensions is changing the current welfare benefits system in **Salford from 26 September 2018**

Universal Credit will apply to anyone living in Salford making a new claim for any of the benefits covered by it. If you have a change of circumstances, you may need to make a new claim for Universal Credit. This could include having your first child, starting work or becoming unemployed. Anyone who is already on benefits will move on to Universal Credit over a period of time. They will be contacted to let them know if they need to do anything. **Universal Credit will be introduced in the following postcode areas from July 25, 2018: M7 4, M8 5, M8 8, and M8 9.** This is because some people living in these areas are covered by neighbouring Jobcentres, which are moving to the Universal Credit system before Salford.

## IMPORTANT INFORMATION

### **Universal Credit does not include help with your council tax**

If you live in Salford, you must **claim council tax reduction** separately from Salford City Council. Visit [www.salford.gov.uk/council-tax](http://www.salford.gov.uk/council-tax)

### **People who are struggling to pay for basics can apply for help through the council's Salford Assist scheme**

For further advice and information you can call the Salford Assist Team on **0800 694 3695** or visit [www.salford.gov.uk/salfordassist](http://www.salford.gov.uk/salfordassist)

### **Most people who are on Universal Credit will be able to get free school meals**

You can apply at one of the Gateway Centres listed on page six or visit [www.salford.gov.uk/freeschoolmeals](http://www.salford.gov.uk/freeschoolmeals)

Information on Universal Credit is on the government website: [www.gov.uk/universalcredit](http://www.gov.uk/universalcredit) or call the Department for Work and Pensions Universal Credit helpline on **0800 328 9344**.

More information about places that can help is at [www.salford.gov.uk](http://www.salford.gov.uk)

You can read a copy of this Universal Credit booklet on the Salford City Council website's Universal Credit pages: [www.salford.gov.uk/universalcredit](http://www.salford.gov.uk/universalcredit)

# SIMPLE STEPS TO BE PREPARED FOR MAKING A UNIVERSAL CREDIT CLAIM

## BANK ACCOUNT

Applications for Universal Credit are made online and the money gets paid into your bank or building society account. You can use a Post Office account to collect benefits, but you can't pay any other money in. You can only get money out of a Post Office account with a card at the Post Office.

### Fee-free basic bank accounts

These are for people who don't have a bank account or aren't able to meet the requirements for a standard current account. You can usually apply for a fee-free basic account in person, by post, over the phone, or online from a wide range of the well-known banks.

You will have to provide **official proof of identity (ID)** before you can open a fee-free basic bank account. You might also have to confirm your address.

## EMAIL ADDRESS

You will need to have an email address for your claim. If you don't already have one, you can set this up for free through websites such as Google, Yahoo, and Mail.com

**Salford's Digital You scheme can help with setting up an email address as well as using the internet at any of the Gateway Centres listed in this leaflet. Help is also available at Jobcentres. You can ask your work coach about this.**

You can find out more by visiting [www.salford.gov.uk/digitalyou](http://www.salford.gov.uk/digitalyou)

## PROOF OF IDENTITY

You will need to prove your identity. If you don't already have photo ID, such as a driving licence or passport, or a debit or credit card, you can take other evidence to your Jobcentre interview instead. For example, you will need three pieces of evidence of your address if you have one, such as electricity or gas bill, council tax bill, bank statement, official letters; and to prove who you are, such as a birth or marriage certificate. You may be able to get help with the cost of a photo ID if you ask your Jobcentre work coach.

## HOUSING, FAMILY, MONEY AND PERSONAL INFORMATION

You will need to have important information to hand when you apply for Universal Credit, such as:

- What type of housing you have, such as a flat, or house
- How much rent you pay
- Landlord's details
- How much you earn from work
- Savings
- Child benefits and costs you pay out

## HOW TO APPLY

Universal Credit applications are made through an internet application form. You will be given an online account and you will need to use this regularly to meet your claimant commitment. If you find this difficult, tell your Jobcentre work coach.

## JOBCENTRES IN SALFORD

There are four Jobcentres in Salford where you can get help to make an online claim and with setting up an email address.

There is free wifi internet as well as free to use computers.

**The Jobcentres in Salford are:**

- **Pendleton: The Opportunities Centre, Churchill Way, Salford, M6 5PL**
- **Eccles: Sentinel House, Monton Road, Eccles, M30 0NA**
- **Worsley: 5 Worsley Court, Walkden, M28 3AD**
- **Irlam: Irlam Library, Hurst Fold, Liverpool Road, Irlam, M44 6FD**

## Advice on making a claim

You can get advice on making a claim from Salford Welfare Rights and Advice Service, Salford Citizens Advice, Salford Foundation Trust, Salford Unemployed and Community Resource Centre, and local Jobcentres. These are listed in the Useful sources of help section starting on page seven. You can also go to [www.gov.uk/universalcredit](http://www.gov.uk/universalcredit)

# TRY TO GET AHEAD WITH YOUR COUNCIL TAX AND RENT

Saving a few pounds each week before you claim Universal Credit will mean you can still pay your council tax and rent when you claim and are waiting for your first payment to be processed. This may help you keep up with your payments.

You can claim reduced council tax, as explained earlier in this leaflet.

## You can also apply for a Discretionary Housing Payment (DHP) if you're struggling to pay your rent

Payments are normally only made for a short period while you look at ways to change your circumstances (such as getting a job or moving to a home with less bedrooms).

## You can open a savings account with Salford Credit Union

If you set up a standing order for a small amount, it will build up to help you manage when you need a bit extra. If you've already built up savings you might also find it easier to get a Credit Union loan if you find you need to borrow. You can find out more by visiting [www.salfordcreditunion.com](http://www.salfordcreditunion.com)

## Direct debits

Direct debits are a quick and easy way to pay your council tax and energy bills, as well as rent if you are a housing association customer. You set it up once and then don't have to remember when to pay. You can find out more about council tax payment at [www.salford.gov.uk/howtopay](http://www.salford.gov.uk/howtopay)

## MANAGING YOUR MONEY

It will help to start budgeting for monthly payments before you go onto Universal Credit. As well as paying your rent and other bills, you will need money for essentials during the month, such as food and travel.

You can get help with budgeting from **Salford Citizens Advice**.

You can ask for different payment arrangements, such as payments made more often than once a month, or split between partners, by speaking to your work coach at **Jobcentre Plus**.

# FREE TO USE COMPUTERS AND WIFI INTERNET IN SALFORD

Salford City Council has a scheme for local people called **Digital You** to help develop basic skills using computers and the internet. Support is available on how to fill in forms for Universal Credit claims, council tax, housing and overpayment of benefits. A full list of all the places in Salford that offer help is on page seven onwards. The council's Customer Services also run **coffee and chat advice sessions** to talk through benefits and council tax. They can be contacted on **0161 793 2500**. Look out for more information at [www.salford.gov.uk](http://www.salford.gov.uk).

## ECCLES GATEWAY

28 Barton Lane, Eccles,  
Salford, M30 0TU.  
Monday to Thursday, 8am-10pm;  
Friday, 8am-7.30pm;  
Saturday, 9am-1pm.

Friday, 8am-7.30pm;  
Saturday, 9am-1pm.

## BROUGHTON HUB

50 Rigby Street, Salford, M7 4BQ.  
Monday, 5pm-10pm; Tuesday to  
Thursday, 10am-10pm; Friday,  
10am-7.30pm; Saturday, 10am-2pm;  
Sunday, 10am-2pm.

## PENDLETON GATEWAY

1 Broadwalk, Pendleton,  
Salford, M6 5FX.  
Monday to Thursday, 8am-10pm;  
Friday, 8am-7.30pm;  
Saturday, 9am-1pm.

## CORINTH TRAINING C.I.C

A not for profit training company.  
It offers free community-based  
computer courses across the  
city for people living in Salford  
who are aged over 19.

## SWINTON GATEWAY

100 Chorley Road,  
Swinton, M27 6BP.  
Monday to Thursday, 8am-10pm;  
Friday, 8am-7.30pm;  
Saturday, 9am-1pm.

Courses they run include First and  
Next Steps IT training, Microsoft  
Office, Office Skills and Admin,  
Confidence Building, Digital image  
editing with Photoshop, Photography,  
Maths and Employment Skills.

## WALKDEN GATEWAY

2 Smith Street, Walkden,  
Salford, M28 3EZ.  
Monday to Thursday, 8am-10pm;

Call 07482 606808 to book or visit  
[www.corinth-training.com](http://www.corinth-training.com)

# USEFUL SOURCES OF HELP

## HELP TO BE HAPPIER AND HEALTHIER

Salford's Health Improvement Service is free, local, friendly and available to anyone who lives or works in Salford. They can help you make straightforward, achievable and rewarding health and lifestyle changes.

Help includes:

- One to one or group specialist sessions to cut down or give up smoking
- Budget-friendly healthy eating advice and classes
- Fitness and exercise support for those who need help to get started
- Support for new mums with breastfeeding and first foods
- Advice for parents including controlling infections and keeping teeth and gums healthy
- Help to feel healthier and manage long term health conditions

**For more information call 0800 952 1000 or email [health.improvement@salford.gov.uk](mailto:health.improvement@salford.gov.uk)**

## BETTER OFF

Look out for a new website called **BetterOff Salford** which is coming soon. It will help you to:

- Find out what benefits you may be entitled to and ways to improve your job opportunities
- Apply for welfare benefits
- Find work that pays and record job activity. This can be used as evidence for your claim for the Jobcentre.
- See how your money changes when you move into work
- Find debt advice, appeal a benefits decision and find childcare
- Keep on top of your budget, search for jobs and see what benefits you may be entitled to



## MUSTARD TREE

The **Freedom Project** helps people who are struggling to find a purpose, who want to get past a lack of work experience or skills, housing or money issues, low confidence, a criminal record, mental health problems or addiction.

For more information visit [www.mustardtree.org.uk](http://www.mustardtree.org.uk) or call **0161 228 7331**. You can also drop in to Mustard Tree, 50 Hulton District Centre, Little Hulton, M4 6AG.



## Debt advice

If you're in debt it's never too late to get help so you can stop worrying. If you're having problems with Universal Credit, or you're having difficulties with debt, you can get free, confidential and independent advice and help from the organisations listed below.

### Local organisations offering face to face support

#### **SALFORD WELFARE RIGHTS AND DEBT ADVICE SERVICE**

Gives free, confidential and independent advice on benefits and debt problems.

For debt advice: 0800 345 7323.  
Mondays and Wednesdays, 1pm-4pm.

For benefits advice: 0800 345 7375.  
Monday to Friday, 10am-12pm.

[www.salford.gov.uk/welfareights](http://www.salford.gov.uk/welfareights)

It offers free, independent and impartial advice helping with all aspects of benefits and debts. MIND offers appointments at the Angel Centre and home visits, providing advice on debt and welfare rights (including Universal Credit).

The Angel Centre,  
1 St. Philips Place, Salford, M3 6FA.  
Telephone 0161 212 4880.

[www.mindinsalford.org.uk](http://www.mindinsalford.org.uk)

#### **SALFORD CITIZENS ADVICE**

Offers a range of advice and information on topics such as benefits, managing your money, and debt.

Telephone 0300 330 1153.  
Monday-Friday, 10am-4pm.

[www.salfordcab.org.uk](http://www.salfordcab.org.uk)

#### **SALFORD FOUNDATION**

Advice on debt and welfare benefits targeted at vulnerable young people, adults and families.

Telephone 0161 787 3834.  
Foundation House, 3 Jo Street,  
Salford, M5 4BD.

[www.salfordfoundationtrust.org.uk](http://www.salfordfoundationtrust.org.uk)

#### **MIND IN SALFORD**

Mind in Salford is an independent, user focused charity providing services to make a positive difference to the wellbeing and mental health of local people.

#### **MONEY ADVICE SERVICE**

Free and independent money advice is available online.

[www.moneyadvice.service.org.uk](http://www.moneyadvice.service.org.uk)

## National organisations offering help with debt

### STEPCHANGE

Telephone 0800 138 1111.

[www.stepchange.org](http://www.stepchange.org)

### NATIONAL DEBTLINE

Telephone 0808 808 4000.

[www.nationaldebtline.org](http://www.nationaldebtline.org)

## Council tax and free school meals

### SALFORD CITY COUNCIL

Can help on council tax and free school meals through their customer services centre on 0161 793 2500.

Monday-Friday, 8.30am-4.30pm.

You can also visit

[www.salford.gov.uk](http://www.salford.gov.uk) where you can contact a live webchat service.

## Housing

### SALFORD CITY COUNCIL'S SALFORD HOUSING OPTIONS POINT (SHOP)

Helps people in housing need, the homeless and those at risk of being homeless.

7 Wesley Street, Swinton, M27 6AD.

Email

[housing.advicecentre@salford.gov.uk](mailto:housing.advicecentre@salford.gov.uk)

### SHELTER GREATER MANCHESTER

Advice and information for anyone with housing problems. Specialist advice for people who have a private landlord or are trying to find a private rented home (not social housing). Legal advice for people with complicated housing issues. Housing support for people returning to Manchester and Salford from prison.

Telephone 0344 515 1640.

Ground Floor – Victoria House,  
5 Samuel Ogden Street,  
Manchester, M1 7AX

Monday-Friday, 9am-5pm.

## General advice and guidance

### GREATER MANCHESTER LAW CENTRE

Free legal advice including welfare benefits, employment and community care.

Telephone 0161 769 2244.

159 Princess Road, Moss Side,  
Manchester, M14 4RE.

Monday-Friday, 10am-3pm.

[www.gmlaw.org.uk/services](http://www.gmlaw.org.uk/services)

### THE BROUGHTON TRUST

Looks at the needs of Salford residents and refers them to services that can help with debt, self-confidence, housing or benefit issues and training.

Heath Avenue, Salford, M7 1NY.

Telephone 0161 831 9807.

Email

[office@thebroughtontrust.org.uk](mailto:office@thebroughtontrust.org.uk)

## **SALFORD CITIZENS ADVICE**

Offers a range of advice and information on topics such as benefits, managing your money, and debt.

Telephone 0300 330 1153.

Monday–Friday, 10am–4pm.

[www.salfordcab.org.uk](http://www.salfordcab.org.uk)

## **SALFORD WELFARE RIGHTS AND DEBT ADVICE SERVICE**

Gives free, confidential and independent advice on benefits and debt problems.

For debt advice: 0800 345 7323.

Mondays and Wednesdays, 1pm–4pm.

For benefits advice: 0800 345 7375.

Monday to Friday, 10am–12pm.

[www.salford.gov.uk/welfarerights](http://www.salford.gov.uk/welfarerights)

## **UNITED UTILITIES**

Has a range of support and debt schemes for customers who are struggling with their water bill.

United Utilities can delay your water bill payments for up to eight weeks, giving you time while waiting for your first Universal Credit payment.

They can spread your payments over a longer period of time to make your bill more manageable. They will also check if they can reduce your bill.

Telephone 0800 072 6765.

[www.unitedutilities.com/difficulty-paying-bill](http://www.unitedutilities.com/difficulty-paying-bill)

## **VOLUNTEERING, SKILLS AND TRAINING**

More information about the support the council offers is available on the Salford City Council website.

[www.salford.gov.uk/jobs-skills-and-work](http://www.salford.gov.uk/jobs-skills-and-work)

## **JEWEL**

The JEWEL Foundation is an employment support service which helps Manchester and Salford's Jewish communities discover their skills, remove any barriers which may prevent people from finding meaningful work and provide training and routes to employment.

Telephone 0161 798 2123.

Email

[office@thejewelfoundation.org.uk](mailto:office@thejewelfoundation.org.uk)

Drop in to the centre at 45 Bury New Road, M25 9JY.

Monday–Thursday, 9am–4pm.

Friday 9am–1pm.

## **VOLUNTEER CENTRE SALFORD**

If you are interested in becoming a volunteer and can help you explore opportunities.

Telephone 0161 787 7795.

Email

[volunteer@salfordcvs.co.uk](mailto:volunteer@salfordcvs.co.uk)

[www.salfordcvs.co.uk/volunteer-centre](http://www.salfordcvs.co.uk/volunteer-centre)

## Help dealing with loan sharks

### ILLEGAL MONEY LENDING TEAM

Investigates illegal money lending and prosecutes the lenders.

Offers confidential support.

Telephone 0300 555 2222.

[www.stoploansharks.co.uk](http://www.stoploansharks.co.uk)

## Practical help

### SALFORD ASSIST

Short term support for people in crisis or emergency. Help with essential items and basic needs such as baby milk, nappies or food for your baby and your family, essential furniture, emergency fuel supply and council tax support.

Telephone 0800 694 3695.

[www.salford.gov.uk/salfordassist](http://www.salford.gov.uk/salfordassist)

### SALFORD UNEMPLOYED AND COMMUNITY RESOURCE CENTRE

Offers free, independent, confidential advice on employment law, welfare benefits, debt management, education and training.

Telephone 0161 789 2999.

84-86 Liverpool Road,  
Eccles M30 0WZ.

Monday–Friday, 9am–11.30am.

[www.salforducrc.co.uk](http://www.salforducrc.co.uk)

### WARM SALFORD

Discount scheme for pensioners and people on low incomes. Help for homeowners with the cost of fitting a new boiler, loft and wall insulation, low cost works to make a home warmer (home owners).

Information on energy switching.

Telephone 0161 793 2264.

Warm Home Discount Scheme

telephone 0345 603 9439.

Monday–Friday, 8.30am–4.30pm.

[www.salford.gov.uk/warmsalford](http://www.salford.gov.uk/warmsalford)

### SALFORD LOAVES AND FISHES

Provides food and drink, clothing, warmth and shelter, companionship, support with debt and addiction problems. Also available – GP, dental service and Citizens Advice.

Telephone 0161 737 8775.

Mona Street, Salford, M6 6PP.

Monday, Wednesday and

Thursday, 8am–2pm.

[www.salfordloavesandfishes.org.uk](http://www.salfordloavesandfishes.org.uk)

### WOOD STREET MISSION

Help is offered to families struggling to provide basic items for their children. People need to be referred by a support worker.

Telephone 0161 834 3140.

26 Wood Street, Manchester, M3 3EF.

[www.woodstreetmission.org.uk](http://www.woodstreetmission.org.uk)

## TURN2US

A website where you can check what benefits you might be able to claim and what grants you might be able to apply for.

[www.turn2us.org.uk/](http://www.turn2us.org.uk/)  
**Find-Benefits-Grants**

## CHARIS

Help towards water and energy bills, clearing arrears. Practical help such as providing essential household appliances, help with funeral costs, eSkills learning vouchers to help people into work.

Telephone 01733 421075.

Trinity Court, Trinity Street,  
Peterborough, PE1 1DA.

[www.charisgrants.com](http://www.charisgrants.com)

## SALFORD FOUNDATION TRUST

Advice on debt, energy bills advice and welfare benefits. Helps children and young people living in Salford to develop hobbies, interests, skills and talents where there is limited family income.

Telephone 0161 787 3834.

Foundation House, 3 Jo Street,  
Salford, M5 4BD.

[www.salfordfoundationtrust.org.uk](http://www.salfordfoundationtrust.org.uk)

## SHELTER – GREATER MANCHESTER

Advice and information for anyone with housing problems. Specialist advice for people who have a private landlord or are trying to find a private rented home (not social housing). Legal advice for people with complicated housing issues. Housing support for people returning to Manchester from prison.

Telephone 0344 515 1640.

Ground Floor - Victoria House,  
5 Samuel Ogden Street,  
Manchester, M1 7AX.

Monday-Friday, 9am-5pm.

[www.england.shelter.org.uk/  
get\\_advice/advice\\_services\\_  
directory/manchester](http://www.england.shelter.org.uk/get_advice/advice_services_directory/manchester)

## Savings and loans

### SALFORD CREDIT UNION

Provides affordable savings and loans for people living or working in Salford.

Telephone 0161 686 5880.

[www.salfordcreditunion.com](http://www.salfordcreditunion.com)

### MONEYLINE SALFORD

A fast, affordable and responsible way to borrow money for people who can't get a loan through a bank or building society.

Telephone 0345 643 1553.

[www.moneyline-uk.com](http://www.moneyline-uk.com)

## Support for families

Children's centres are part of Salford City Council's Early Help services which gives a range of support to families and people who are in most need. They offer families help from midwives, health visitors, and family support workers as well as providing opportunities for training and volunteering and help into employment (some support is offered by referral to other organisations). More information is on the council's website at [www.salford.gov.uk/childrens-centres](http://www.salford.gov.uk/childrens-centres)

**Children's centres are usually open from 9am-4pm.**

### **SOUTH CHILDREN'S CENTRE**

Brindley Street, Winton, Eccles,  
Salford, M30 8AB

Telephone 0161 686 5290.

### **CENTRAL CHILDREN'S CENTRE**

50 Rigby Street, Higher Broughton,  
Salford, M7 4BQ

Telephone 0161 778 0080.

### **HERSHEL WEISS CHILDREN AND FAMILY CENTRE**

This centre is linked to East Central Children's Centre and offers services to Salford's Jewish community. It's a partnership between Salford City Council and local charitable and voluntary groups working within the Jewish community. Family support and health services are provided from the centre, which can also offer creche provision.

Hershel Weiss Children and Family Centre, 35 Northumberland Street, Higher Broughton, Salford, M7 4DQ

Telephone 0161 778 0070.

Email [hershelweiss.childrenscentre@salford.gov.uk](mailto:hershelweiss.childrenscentre@salford.gov.uk)

### **NORTH SALFORD CHILDREN'S CENTRE**

Swinton Gateway, 100 Chorley Road,  
Swinton, Salford, M27 6BP

Telephone 0161 778 0750.

### **WEST SURE START CHILDREN'S CENTRE**

Longshaw Drive, Little Hulton,  
Salford, M28 0BD

Telephone 0161 604 7660.

# PLACES IN SALFORD WHERE YOU CAN USE FREE INTERNET, COMPUTERS AND GET TRAINING

Centre	Address	Computer courses	Free wifi internet	Free public computers
<b>BROUGHTON</b>				
<b>Broughton Gateway</b>	Broughton Hub, 50 Rigby Street, Broughton, M7 4BQ. 0161 793 2500.	✓	✓	✓
<b>Broughton Leisure Centre</b>	Great Cheetham Street West, Salford, M7 2DN. 0161 792 2847.	✗	✓	✗
<b>The Broughton Trust</b>	133 Heath Ave, Salford, M7 1NY 0161 831 9807	✓	✗	✗
<b>CADISHEAD</b>				
<b>Cadishead Library</b>	126 Liverpool Road, Cadishead, M44 5AN. 0161 775 3457.	✓	✓	✓
<b>CLIFTON</b>				
<b>Clifton Library Community Centre</b>	6 Wynne Avenue, Clifton, M27 8FU. 0161 794 1591.	✗	✓	✓
<b>ECCLES</b>				
<b>AJ Bell Stadium</b>	1 Stadium Way, Eccles, M30 7EY.	✗	✓	✗

Centre	Address	Computer courses	Free wifi internet	Free public computers
<b>City West Housing Trust</b>	52 Regent Street, Eccles, M30 0BP, 0300 123 5522	✓	✗	✓
<b>Eccles Indoor Market</b>	Church St, Eccles, M30 0EW.	✗	✓	✗
<b>Eccles Gateway</b>	Eccles Gateway, 28 Barton Lane, Eccles, M30 0TU. 0161 793 2500	✓	✓	✓
<b>Eccles Leisure Centre</b>	Barton Lane, Eccles, M30 0DD. 0161 787 7107	✗	✓	✗
<b>Eccles Town Hall</b>	5 Irwell Place, M30 0FN, 07931 815802	✗	✓	✗
<b>Rainbow Rooms Community Centre</b>	Liverpool Road, Eccles, M30 0QN, 0161 789 8091	✓	✓	✗
<b>Salford Link Project</b>	Chadwick Road, Eccles, M30 0WP. 0161 787 8219.	✓	✗	✗
<b>Salford Unemployed and Community Resource Centre</b>	84-86 Liverpool Road, Eccles, M30 0WZ. 0161 789 2999. www.salforducrc.co.uk	✓	✓	✓
<b>South Children's Centre (covering Winton, Eccles, Barton, Irlam and Cadishead)</b>	Brindley Street, Winton, Eccles, M30 8AB, 0161 686 5290	✗	✗	✓
<b>Westwood Park Community Centre</b>	Grasmere Crescent, Eccles, M30 8DN, 0161 789 2233	✗	✓	✗



Centre	Address	Computer courses	Free wifi internet	Free public computers
<b>Winton Library</b>	Old Parrin Lane, Winton, Eccles, M30 8BY. 0161 921 2180	✓	✓	✓
<b>Yemeni Community Association in Greater Manchester</b>	1 Gladstone Road, Eccles, M30 0WY, 0161 707 7012	✓ (for Yemeni community)	✗	✗
<b>IRLAM</b>				
<b>Irlam Library</b>	Hurst Fold, Liverpool Road, Irlam, M44 6FD. 0161 775 3566.	✓	✓	✓
<b>Irlam and Cadishead College</b>	Station Road, Irlam, M44 5ZR. 0161 921 2109	✗	✓	✗
<b>Irlam and Cadishead Leisure Centre</b>	Liverpool Road, Irlam, M44 6BR. 0161 775 4134.	✗	✓	✗
<b>Princes Park Garden Centre</b>	Liverpool Rd, Irlam, M44 6BR. 0161 775 0875	✗	✓	✗
<b>The Hamilton Davies Trust</b>	117c Liverpool Rd, M44 5BG. 0161 222 4003. www.hamiltondavies.org.uk www.facebook.com/hamiltondaviestrust	✓	✓	✗
<b>LITTLE HULTON</b>				
<b>Little Hulton Library</b>	Longshaw Drive, Little Hulton, M28 0AZ. 0161 790 4201.	✓	✓	✓

Centre	Address	Computer courses	Free wifi internet	Free public computers
<b>Little Hulton Skills Centre (Salford City College)</b>	40 Hulton District Centre, Worsley, Manchester, M28 0AU For information contact Corinth Training C.I.C on 07482 606808.	✓	✗	✗
<b>Little Hulton Sure Start Centre</b>	Longshaw Drive, Little Hulton, M28 0BD.	✗	✗	✓
<b>Mustard Tree</b>	50 Hulton District Centre, M28 0AU. 0161 228 7331.	✓	✗	✗
<b>KERSAL</b>				
<b>Lower Kersal Library</b>	Salford Sports Village, Littleton Road, M7 3NQ. 0161 921 1236.	✗	✓	✓
<b>LANGWORTHY</b>				
<b>Central Children's Centre, (Langworthy site)</b>	451 Liverpool Street, Langworthy, M6 5EJ, 0161 212 4480	✗	✓	✗
<b>ORDSALL</b>				
<b>Ordsall Hall</b>	322 Ordsall Lane, M5 3AN, 0161 872 0251	✗	✓	✗
<b>Ordsall Library</b>	Ordsall Neighbourhood Office, Robert Hall Street, Ordsall, M5 3LT. 0161 603 4097.	✗	✓	✓
<b>Ordsall Leisure Centre</b>	Craven Drive, Ordsall, M5 3DJ. 0161 848 0646.	✗	✓	✗

Centre	Address	Computer courses	Free wifi internet	Free public computers
<b>PENDLETON</b>				
<b>Pendleton Gateway</b>	1 Broadwalk, Salford, M6 5FN, 0161 793 2500	✓	✓	✓
<b>Pendleton Together</b>	Brotherton House, Salford, M6 5UN, 0300 555 5567	✓	✗	✗
<b>SALFORD</b>				
<b>Binh Community Centre</b>	Leicester Hall, 115 Leicester Road, M7 4GP.	✗	✓	✓
<b>Brotherton House</b>	Hankinson Way, Salford, M6 5JA.	✗	✓	✗
<b>Buile Hill Park Hall</b>	Buile Hill Park, Eccles Old Road, Salford, M6 8GL. 0161 737 6277	✗	✓	✗
<b>Clarendon Leisure Centre</b>	Liverpool Street, Salford, M5 4HU. 0161 736 1494.	✗	✓	✗
<b>Height Library</b>	King Street, Salford, M6 7GY. 0161 736 1907.	✗	✓	✓
<b>Hope Library</b>	Eccles Old Road, Salford, M6 8FH. 0161 921 2185.	✗	✓	✓
<b>Langworthy Cornerstone Association Ltd</b>	451 Liverpool Street, Salford, M6 5QQ. 0161 212 4400. www.langworthycornerstone.co.uk	✓	✗	✗

Centre	Address	Computer courses	Free wifi internet	Free public computers
<b>Opportunities Centre</b>	2 Paddington Close, Salford, M6 5PL.	✗	✓	✗
<b>SAYF (St Ambrose Young Families)</b>	87-89 Cholmondeley Rd, Salford, M6 8PU, 0161 425 4493	✓	✗	✗
<b>St George's Day Centre</b>	Cromwell Road, Pendlebury, M6 6SB, 0161 737 6923	✗	✓	✗
<b>St Sebastian's</b>	1 Douglas Green, Salford, M6 6ES, 0161 737 1266	✗	✓	✗
<b>Salford Arts Theatre</b>	Kemsing Walk, Salford, M5 4BS, 0161 925 0111	✗	✓	✗
<b>Salford Museum and Art Gallery</b>	Peel Park, The Crescent, M5 4WU, 0161 778 0800	✗	✓	✗
<b>Salford Sports Village</b>	325 Littleton Road, Salford, M7 3NQ, 0161 604 7600	✗	✓	✗
<b>Salix Homes</b>	Diamond House, 2 Peel Cross Road, Salford, M5 4DT, 0800 218 2000	✓	✗	✗
<b>The Angel</b>	1 St Phillips Place M3 6FA, 0161 212 4980	✗	✓	✗
<b>The Beacon Centre</b>	84-86 Liverpool Road, Salford, M6 6QT.	✗	✓	✗

Centre	Address	Computer courses	Free wifi internet	Free public computers
<b>SALFORD QUAYS</b>				
<b>Salford Watersports Centre</b>	15 The Quays, Salford Quays, M50 3SQ, 0161 877 7252	✗	✓	✗
<b>The Lowry</b>	Pier 8, Salford Quays, M50 3AZ, 0843 208 6000	✗	✓	✗
<b>The Landing Blue</b>	MediaCityUK, M50 2ST, 0161 686 5555	✗	✓	✗
<b>SWINTON</b>				
<b>Clifton Community Centre</b>	6 Wynne Avenue, Clifton, M27 8FU, 0161 794 1641	✗	✓	✗
<b>Corinth Training C.I.C (offers training across Salford)</b>	Pendlebury Road, Swinton, M27 4AG. 07482 606808. <a href="http://www.corinth-training.com/index.html">www.corinth-training.com/index.html</a>	✓	✗	✗
<b>Salford Council buildings</b>	Chorley Road, Swinton, M27 5AD, 0161 793 2500	✗	✓	✗
<b>Swinton Gateway</b>	Swinton Gateway Chorley Road, Swinton, M27 6ES. 0161 793 3560.	✓	✓	✓
<b>Swinton and Pendlebury Leisure Centre</b>	Cromwell Road, Pendlebury, M27 9SZ. 0161 793 1750.	✗	✓	✗
<b>Valley Community Centre</b>	Off Dorning Road, Swinton, M27 5UN, 0161 728 3061	✗	✓	✗

Centre	Address	Computer courses	Free wifi internet	Free public computers
<b>Wardley Community Centre</b>	30 Ash Drive, Swinton, M27 9RS, 0161 794 3334	✗	✓	✗
<b>WALKDEN</b>				
<b>Walkden Gateway</b>	Walkden Gateway, 2 Smith Street, Worsley, M28 3EZ. 0161 793 2500.	✓	✓	✓
<b>WORSLEY</b>				
<b>Beesley Green Community Centre</b>	Greenleach Lane, Beesley Green, Worsley, M28 2QW, 0161 790 6124	✗	✓	✗
<b>Boothstown Community Centre</b>	Standfield Drive, M28 1NB, 0161 799 9425	✗	✓	✗
<b>Boothstown Library</b>	Standfield Drive, Boothstown, M28 1NB. 0161 799 6549.	✗	✓	✓
<b>Guild Hall Community Centre</b>	Guild Avenue, Worsley, Salford, M28 3AS, 0161 703 8633	✗	✓	✗
<b>Worsley Court House</b>	Barton Road, Worsley, Salford, M28 2PB, 0161 793 3670	✗	✓	✗
<b>Worsley Village Library</b>	Worsley Road, Worsley Salford, M28 2PB. 0161 794 8750.	✗	✓	✓
<b>Worsley Leisure Centre</b>	Bridgewater Road, Walkden, M28 3AB. 0161 790 2084.	✗	✓	✗

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Czech

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Somali

Haddii aad u baahan tahay dukumiintigan oo luuqaddaada ku turjuman, fadlan naga la soo xiriir nambarka hoos ku qoran.

Russian

Если Вам нужен перевод данного документа на русский язык, пожалуйста, свяжитесь с нами по ниже указанному номеру.

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Hindi

यदि आपको इस दस्तावेज का अनुवाद आपकी भाषा में चाहिये, तो कृपया नीचे दिये नंबर पर हम से संपर्क करें।

Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਦਾ ਤਰਜਮਾ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਰਿਪਾ ਕਰਕੇ ਹੇਠ ਦਿੱਤੇ ਨੰਬਰ ਤੇ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

Tigrinya

ከዚህ ሰነድ ፍብ ቋንቋኹም ክተርጎም ኣገተደኣ ደሊኻንዎ? በዚ ኣብ ታሕቲ ተጠቒሱ ዘሎ ቁጽሪ ተሌፎን ደዊልኩም ተወከሱ።

Arabic

إذا احتجت لان تترجم هذه الوثيقة الى لغتك, فالرجاء الاتصال بنا على الرقم المبين اسفله.

Farsi

اگر شما ترجمه این مطلب را به زبان خود نیاز دارید، لطفاً از طریق شماره تلفن زیر با ما تماس بگیرید.

Kurdish Sorani

ئەگەر دەخوازیت ئەم دۆکیومینتە ( بەلگە نامە ) وەر بگیردیت بۆ زمانی خۆت، ئەوا تکایە پەڕوەندیمان پێوە بکە لە رێگەی ئەم ژمارەیی خوارووە.

Pashto

کچیری ددی سند ترجمه پخپله ژبه غواړي، لطفاً په لاندی شمیره مونږ سره اړیکه ونیسي .

Urdu

اگر آپ اس دستاویز کا اپنی زبان میں ترجمہ چاہتے ہیں، تو برائے مہربانی نیچے دیئے گئے نمبر پر رابطہ کیجئے۔



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