

## Eligibility

To access the independent advocacy, you need to

- Be having a needs assessment, going through care & support planning or review, or be involved in a safeguarding enquiry or review
- Have difficulty understanding, processing or communicating information
- Not have any appropriate family or friends to represent you, or be potentially going into hospital or a care home for a long period of time

Our service is provided for **eligible adults**, who live in **Salford**. Our service also supports Carers through our Care Act Carers Advocacy.



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Mind in Salford is a Charitable Incorporated Organisation, Charity Number: 1156625



## Independent Care Act Advocacy



**Listening | Supporting | Enabling**

**You have a right to be actively involved in**

- **Identifying your care needs and**
- **Planning and reviewing your care & support**

**An advocate can help if you**

- **Find it difficult to be involved and**
- **Have no-one appropriate to support you**



## What does a Care Act Advocate do?

The Care Act creates a new legal framework for care and support, focussed on wellbeing and enshrining advocacy in law.

An advocate will obtain information relevant to you and your situation, including

- Asking you your views, wishes and beliefs
- Reviewing relevant health and care records, with your permission
- Consulting anyone else who may be involved in your care, such as carers, friends and family, also with your permission

We will represent **your** views, **your** wishes and **your** beliefs, not those of others who may be involved, and we will help you communicate these.

We will support your involvement and participation, and help you understand your rights and how your needs can be met under the Care Act.

We can help you weigh up the different care and support options to come to an informed decision.

We offer one to one support in private, and our service is free, confidential and independent.

The Care Act says we must challenge the local authority where we have concerns with the decision-making process.

### An Advocate will

- ✓ Listen to **YOU**
- ✓ Be on **YOUR** side
- ✓ Work with you at **YOUR** pace
- ✓ Treat you with **RESPECT**

### An Advocate will not

- ✗ Tell you what to do
- ✗ Judge you
- ✗ Make decisions for you